

THIRTEENTH JUDICIAL CIRCUIT COURT MARSHAL'S OFFICE



**2014
ANNUAL REPORT**

CIRCUIT COURT MARSHALS OFFICE

Leslie E. Werner

Marshal
1996 – Present

Barry E. Francis, Jr.

Sergeant
2006 – Present

BOONE COUNTY DEPUTY MARSHALS

Peter Van Kort – 951

2013 - Present

Mike S. Chrisman – 953

2010 – Present

Ray Biggerstaff – 954

2014 – Present

Jason Terrell - 955

2013 – Present

Robyn Raisch – 956

2011 – Present

Regina Webb – 957

2012 – Present

Richard S. Lake – 959

2000 – Present

Clint Troutman – 960

2013 – Present

Blake McClallen – 962

2014 – Present

CALLAWAY COUNTY DEPUTY MARSHALS

Lylith Robbins – 501

2014 – Present

William McCaulley – 502

2013 - Present

PART-TIME DEPUTY MARSHALS

Adam Duncan – 967

Stephen Carper - 968

Linda Dolliver

Jury Assistant

Thirteenth Judicial Circuit Court

Marshal's Office

2014 Annual Report

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CIRCUIT COURT MARSHALS OFFICE



The 13th Judicial Circuit Marshal's Office has seen many changes over the years. Once known as Court Security in the early part of 1990, there were a total of 7 officers that were a division of the Boone County Sheriff's Department that worked court in Columbia. Two additional officers were employed by the Callaway County Sheriff's Department and worked in the courthouse in Fulton. On February 2, 1998, Presiding Judge Frank Conley signed an order designating court security officers as deputy court marshals under the control of the 13th Judicial Circuit.

As of 2014, there are 13 full-time officers and 2 additional officers from the part-time pool that work for the Circuit. There is also one part-time assistant for jury services to assist with the processing of jury questionnaires during peak times. Two deputy court marshals are based in the Callaway County Courthouse. There is one court marshal, one sergeant and 9 deputy court marshals in the Boone County Courthouse. This includes a position that is funded by the Law Enforcement Sales Tax, which was first funded in August 2007, in return for the Court Marshal's Office fingerprinting defendants, a function which was previously performed by the Boone County Sheriff's Department.

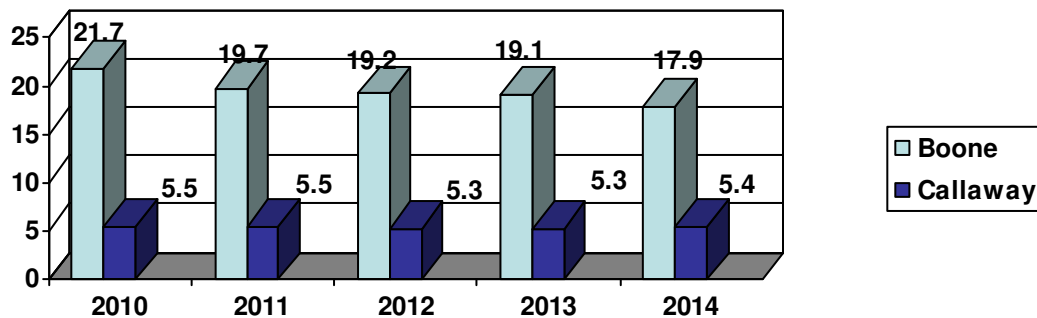
The Court Marshal's Office has a number of responsibilities in providing services to the 13th Judicial Circuit. Deputy court marshals screen individuals entering the courthouse to ensure weapons are not brought into the courthouse. They also provide security in the courtrooms, monitor the security cameras located throughout the courthouse, arrest defendants and process the paperwork to commit them to the county jail or Missouri Department of Corrections, and provide security for juries during jury trials. The remainder of this report will provide additional information on these activities.

Efiling has been adopted by the entire 13th Circuit and has functioned well during this past year. This has allowed the officers to be more of a physical presence in the courtroom to provide a more secure setting for not only court personnel but the public as well.

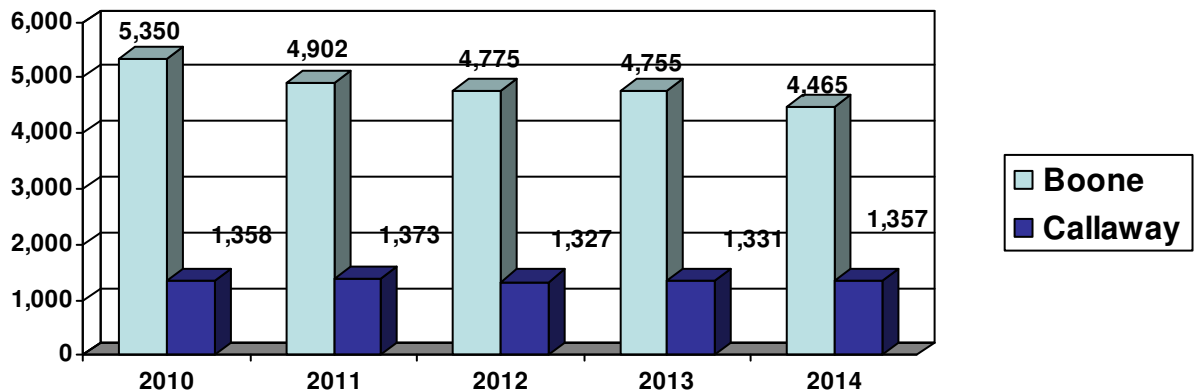
Hours Spent in Court

During 2014, the 11 Boone County officers spent a total of 4,465 hours in court, and the 2 Callaway County officers spent a total of 1,357 hours in court. The 2014 year, consisted of 249 work days. This averages out to 17.9 hours of court marshal coverage per day in Boone County, and 5.4 hours of court marshal coverage per day in Callaway County. As shown below, Boone County showed a decrease in hours while Callaway had a slight increase from the previous year.

Hours Spent in Court by Court Marshals Per Day



Total Hours Spent in Court by Court Marshals Per Year



Security Screening Station Statistics

Security in the courthouse is the primary function of the Court Marshal's Office in the 13th Judicial Circuit. In Boone County, security begins at the security screening station at the front door. The table below shows there were almost 173,838 pass throughs of the security station of the Boone County courthouse in 2014. This is a decrease of 25,704 individuals from the previous year. This includes pass throughs by individuals, such as employees, who enter the building daily.

Number of Passes through the Station

Year	Number	% of Change
2010	217,674	5.2% decrease
2011	207,346	4.7% decrease
2012	203,967	1.6% decrease
2013	199,542	2.1% decrease
2014	173,838	12.8% decrease

Average Number of Passes Per Work Day

2010	881
2011	833
2012	819
2013	801
2014	698

Boone County officers did not make any arrests at the Security Screening Station during 2014, but did investigate and request follow-up from the Prosecutors Office on 1 pair of brass knuckles and possession of drugs.

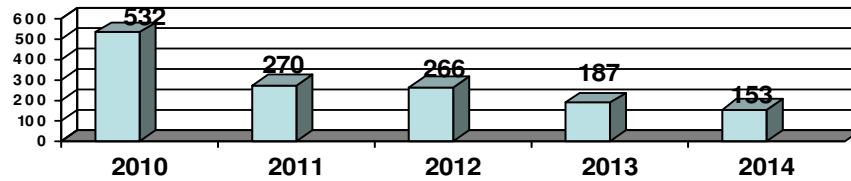
Arrests Made at the Security Screening Station

2005	1-.32 cal. semiautomatic pistol	1
2006	None	0
2007	1- switchblade knife	1
2008	3-Drug Possession, 3-Illegal Weapons, 2-spring operated knives, 1-pair brass knuckles	6
2009	1-Possession of drug paraphernalia, 1-possess alcohol by minor, 1-pr brass knuckles	4
2010	1-Illegal knife, 1-pair brass knuckles	2
2011	1-butterfly knife, 1-pair blast knuckles	2
2012	4-Possession of drug paraphernalia, 1-illegal weapon (knife)	5
2013	1-Illegal weapon (knife)	1
2014	None	

Arrests and Commits

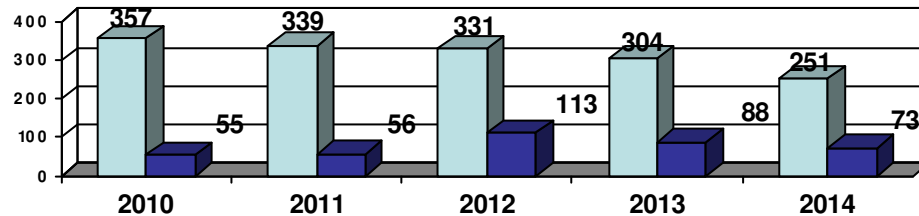
Marshals are authorized to make arrests and commits within the courthouse. In 2013 arrests included individuals with warrants and on-view arrests. Commits included individuals ordered committed to the Department of Corrections or the Boone/Callaway County Jail by the court. The Live Scan fingerprinting system at the courthouse is used primarily for court ordered fingerprints and petitioners in probate matters.

Livescan Fingerprint System 2010 - 2014



Boone

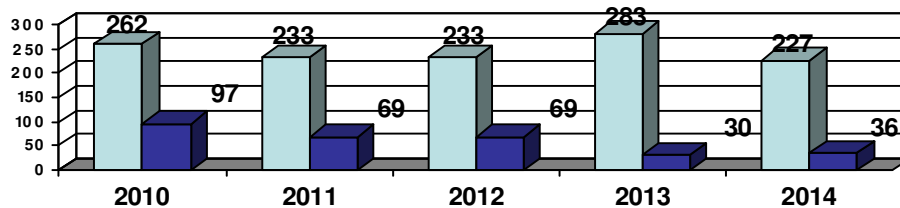
Commits 2010 - 2014



Boone

Callaway

Arrests 2010 - 2014



Boone

Callaway

Boone County Marshals Office Additional Duties

Intrusion & Fire Alarms – During the hours that the Boone County Courthouse was closed deputy marshals responded to 3 calls from the alarm monitoring company reporting possible intrusion, fire, power failure, and water flow alarms at the courthouse in 2014. These alarms were not significant in nature.

Duress Alarms – During working hours deputy marshals responded to a total of one duress (trouble) alarms initiated in courtrooms, reception areas and interview rooms in the Juvenile and Circuit Clerks Offices of the Boone County Courthouse.

Medical Emergencies – Deputy marshals responded to 8 medical emergencies during 2014. Deputy marshals respond and assist individuals until medical personnel arrive.

Bank Escorts – Deputy marshals escorted the Boone County Treasurer's & Accounting Offices with deposits to the bank at least once per workday as requested.

Personal Escorts – Upon request, deputy marshals conducted escorts for about 50 parties entering and leaving the Boone County Courthouse. Many of these escorts are a result of domestic conflicts between family and acquaintances appearing in court.

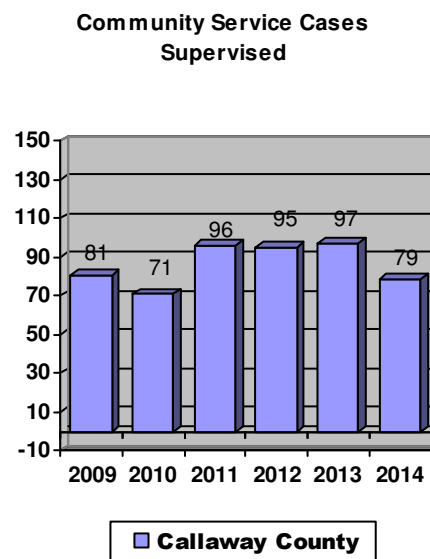
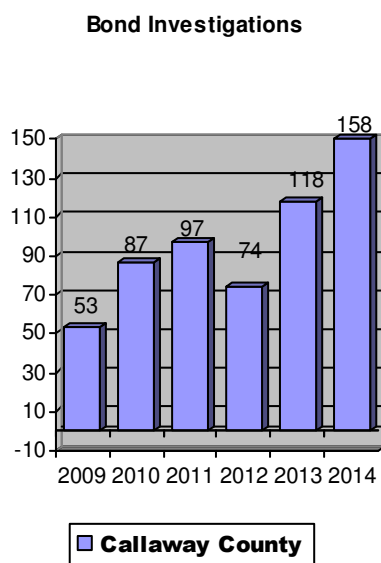
Grounds Patrol – Deputy marshals patrol the Boone County Courthouse, Alternative Sentencing Center, Government Center and grounds, as well as the parking lots, each workday as often as time permits.

Special Events – Deputy marshals work evenings and weekends as needed in the Boone County Courthouse about 5-10 times per year, to allow high school and college students to hold mock trials, provide security during ceremonial events, and training sessions. Deputy marshals also conducted 9 tours of the Boone County Courthouse this past year.

Callaway County Marshals Office Additional Duties

In addition to security in the courtrooms and courthouse, and jury services functions, Callaway deputy marshals conduct additional functions, as indicated below. These functions are performed by Adult Court Services in Boone County.

Bond Investigation – 158 Community Service Cases Supervised – 79



TRAINING COMPLETED IN 2014

By Deputy Marshals

Missouri Police Officer Standards and Training Continuing Education

Missouri Peace Officers are required to participate in continuing education courses to maintain state certification. The 13th Judicial Circuit requires deputy marshals to maintain POST Certification. The requirements over a three year period are:

- 12 hours of Legal Studies
- 12 hours of Interpersonal Perspectives must include 3 hours of racial profiling during the 3 year cycle
- 12 hours of Technical Studies
- 12 hours of Skill Development must include 4 hours of firearms training during the 3 year cycle

This means each marshal must complete an average of 16 hours of training each year. Officers each received an average of 16.5 hours of training in 2014.

The part-time pool officers receive training in general from their current employers therefore do not participate in our provided training.

Session Categories for 2014	# of Hours
Firearms	20
Handgun Familiarization	
Tactical Rifle Familiarization	
Legal Studies	29
Sexual Harassment	
Legal Updates	
Search and Seizure	
Civil Matters	
Interpersonal Perspectives	16
Racial Profiling	
Technical Studies	4
On-Star Technology	
Photography for Law Enforcement	
Severe Storm Spotter	
Skill Development	124
Supervision & Leadership Mastering Leadership Skills	
FEMA-Operations Awareness Course	
FEMA-Planning for Pandemic Influenzas	
FEMA-Continuity of Operations	
FEMA-Continuity of Operations Manager	
MULES Certification Training	
Gang Update	
First Aid/CPR/AED	
First Responder	
Managing the Evidence Room	
Grand Total	193

Training 2014

The Court Marshal's Office for 2014 focused a large amount of their training on safety of personnel and individuals visiting the courthouse.

During 2014, an emergency response team was developed for the Boone County Courthouse to assist with medical emergencies when they occurred in the courthouse. Two officers attended a first responder course which trained them to assess, treat and maintain basic life support until trained paramedics arrive on scene. Most medical emergencies during 2014 were diabetic reactions, panic attacks and seizures.

On two separate occasions we encountered more serious medical issues including a cardiac arrest and a serious fall. During the cardiac arrest incident, deputy marshals performed CPR and utilized the AED unit until emergency responders were able to take over. The fall injury resulted in only minor injuries but required a technical rescue due to the fall occurring in the dome of the courthouse. Both incidents had successful outcomes.

All officers, Boone and Callaway, were recertified in the use of CPR/AED during 2014. This certification expires every two years and is required to maintain as a court marshal. Each courthouse is equipped with AED (Automated External Defibrillator) units for anyone use in the event of medical emergency involving the risk of heart stoppage.

The other area focus area was the development of a COOP (Continuity of Court Operations) Plan. The COOP Plan is used in the event of a major emergency that limits the ability of the court to use the present location for court. Such emergencies include but are not limited to: heavy snow/ice, tornado, fire, earthquakes and armed assaults/intrusions.

Each emergency response is based on the severity of the event and the number of days, or even months, the court is unable to use the present facility. The plan includes alternative work locations, equipment needs as well as the number of personnel needed to perform the basic functions of the court.

With the introduction and successful transition to efilng, the need to transfer paper files has been greatly reduced, thus making the continuance of court operations much easier.

A continuation of the safety protocol is being addressed in 2015 to continue to train and prepare staff in the event of the various types of emergencies that can occur in the court.

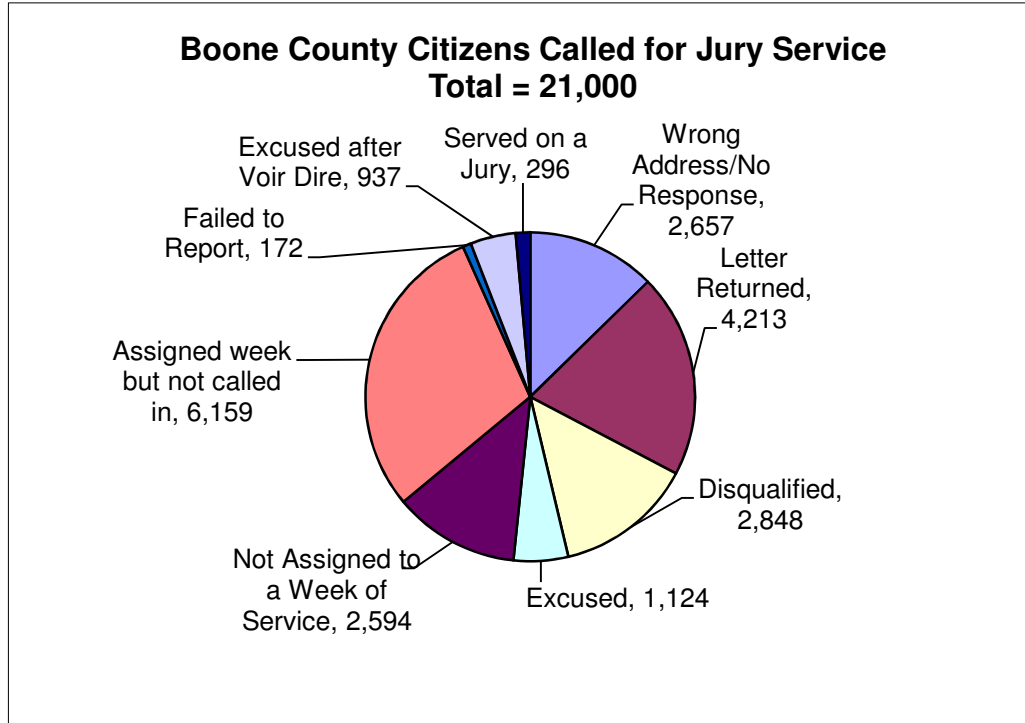
Jury Service

**Jury Panel Data
2014**

Jury Service Boone County

Jury service in Boone County consists of a two-month term of service. If selected, individuals are assigned one week during that two-month term. They are assigned a juror number and asked to call every evening during their assigned week to see if they are needed for jury service.

As shown below, 21,000 questionnaires were sent out to potential jurors in Boone County in 2014. Many jurors are disqualified, excused or deferred before actually being called to serve. For 2014, 7,564 individuals were assigned a week of service but only 1,405 were asked to report. The total number of individuals who actually served on a jury was 296. Jurors who failed to report, 172, are either placed in a future term or asked to report to the courthouse and appear before a judge to state why they were unable to appear for jury service.



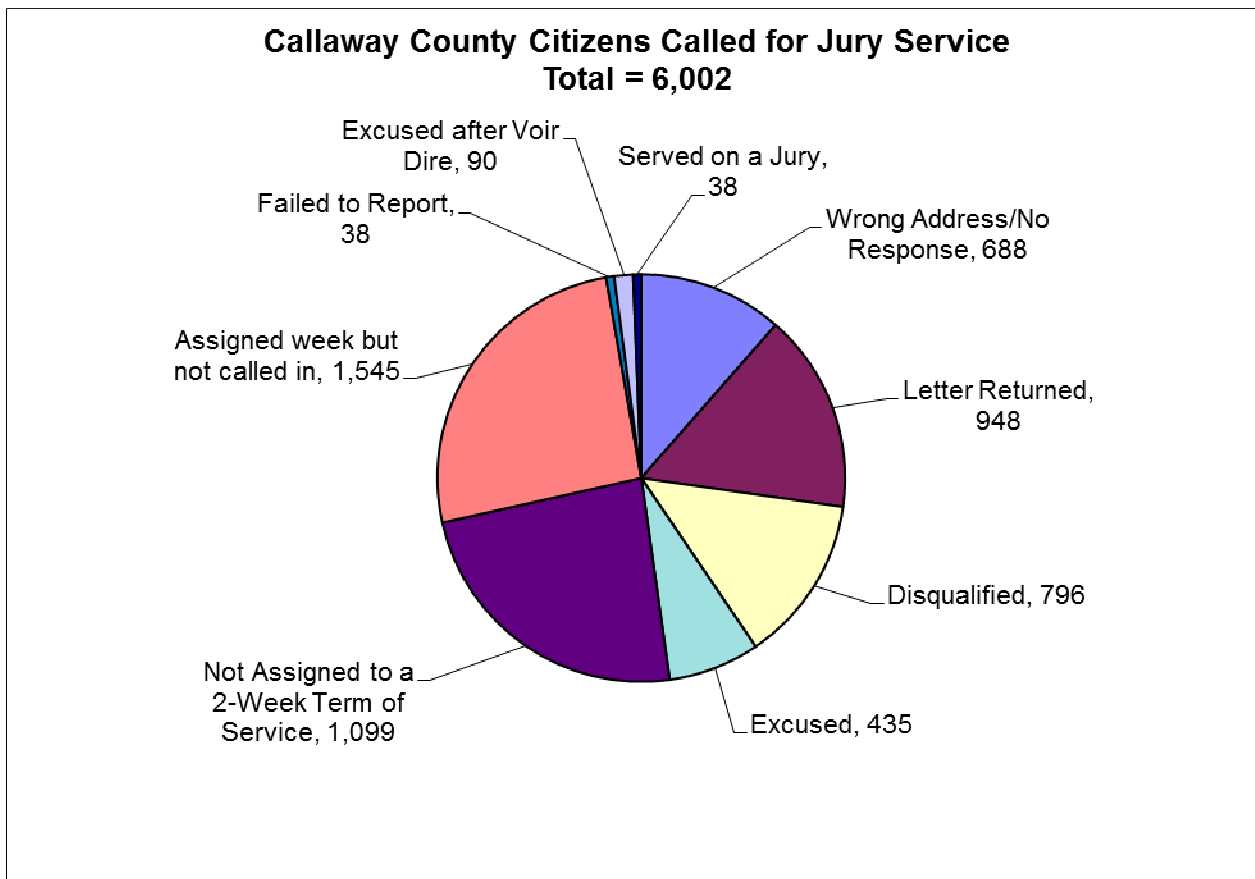
Jury Panel Service Overview
Boone County

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
Questionnaires Sent	21,512	100%	21,000	100%	21,000	100%	21,000	100%	21,000	100%
Letter Returned	4,733	22%	4,215	20%	3,895	18%	4,288	20%	4,213	20%
No Response	2,234	10%	2,335	11%	2,229	11%	2,329	11%	2,657	12%
Disqualified	2,711	13%	2,915	14%	2,994	14%	2,927	14%	2,848	14%
Excused	1,003	5%	919	4%	1,038	5%	999	5%	1,124	5%
Eligible	10,831	50%	10,616	51%	10,844	52%	10,457	50%	10,158	48%
ELIGIBLE	10,831	100%	10,616	100%	10,844	100%	10,457	100%	10,158	100%
Reserve - Not Assigned	2,775	26%	2,691	25%	2,723	25%	2,442	23%	2,594	26%
Assigned a Week	8,056	74%	7,925	75%	8,121	75%	8,015	77%	7,564	74%
ASSIGNED A WEEK	8,056	100%	7,925	100%	8,121	100%	8,015	100%	7,564	100%
Not Called In	5,431	67%	6,701	85%	6,817	84%	5,928	74%	6,159	81%
Asked to Report	2,625	33%	1,224	15%	1,304	16%	2,087	26%	1,405	19%
ASKED TO REPORT	2,625	100%	1,224	100%	1,304	100%	2,087	100%	1,405	100%
Excused Prior to Trial	0	0%	0	0%	0	0%	0	0%	0	0%
Absent	373	14%	161	13%	181	14%	318	15%	172	12%
Reported for a Panel	2,252	86%	1,063	87%	1,123	86%	1,769	85%	1,233	88%
REPORTED FOR PANEL	2,252	100%	1,063	100%	1,123	100%	1,769	100%	1,233	100%
One Panel	2192	97%	1,028	97%	1,104	98%	1,737	98%	1,170	95%
Two Panels	60	3%	35	3%	19	2%	32	2%	63	5%
Excused After VD	1,673	74%	801	75%	881	78%	1,348	76%	937	76%
Served On A Jury	579	26%	261	25%	242	22%	421	24%	296	24%
SERVED ON JURY	579	100%	261	100%	242	100%	421	100%	296	100%
One Day	327	56%	133	51%	109	45%	170	40%	121	41%
Two Days	155	27%	101	39%	78	32%	195	46%	52	17%
Three Days	40	7%	13	5%	27	11%	13	3%	95	32%
Four Days	0	0%	4	2%	0	0%	14	3%	14	5%
More than Four Days	57	10%	0	0%	28	12%	29	7%	14	5%
Questionnaires Sent	21,512	100%	21,000	100%	21,000	100%	21,000	100%	21,000	100%
Asked To Report	2,914	12%	1,224	6%	1,304	6%	2,087	10%	1,405	7%
Served On A Jury	579	3%	261	1%	242	1%	421	2%	296	1%

Jury Service Callaway County

Jury service in Callaway County consists of a three-month term of service. If selected, individuals are assigned two weeks during the quarter. They are assigned a juror number and asked to call every evening during that two-week period to see if they are needed for jury service.

As shown below, 6,002 questionnaires were sent out for qualifying potential jurors in 2014. Of the 6,000 questionnaires, 1,545 individuals were assigned a two- week term of service but only 166 were actually asked to report. The total number of individuals that actually served on a jury was 38.



Jury Panel Service Overview
Callaway County

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
Questionnaires Sent	6,000	100%	6,004	100%	6,000	100%	6,000	100%	6,002	100%
Letter Returned	981	16%	928	15%	876	15%	884	15%	948	16%
No Response	637	11%	681	11%	674	11%	685	11%	688	12%
Disqualified	860	14%	849	14%	884	15%	786	13%	796	13%
Excused	408	7%	422	7%	368	6%	440	7%	435	7%
Eligible	3,114	52%	3,124	52%	3,198	53%	3,205	53%	2,867	48%
ELIGIBLE	3,114	100%	3,124	100%	3,198	100%	3,205	100%	2,867	100%
Reserve - Not Assigned	1,185	38%	1,099	35%	1,071	33%	1,476	46%	1,156	40%
Assigned a Week	1,929	62%	2,025	65%	2,127	67%	1,729	54%	1,711	60%
ASSIGNED A WEEK	1,929	100%	2,025	100%	2,127	100%	1,729	100%	1,711	100%
Not Called In	1,164	60%	1,521	75%	1,747	82%	1,549	90%	1,545	90%
Asked to Report	765	40%	504	25%	380	18%	180	10%	166	10%
ASKED TO REPORT	765	100%	504	100%	380	100%	180	100%	166	100%
Excused Prior to Trial	0	0%	0	0%	0	0%	0	0%	0	0%
Absent	155	20%	68	13%	78	20%	32	18%	38	23%
Reported for a Panel	610	80%	436	87%	302	80%	148	82%	128	77%
Reported for Panel	610	100%	436	100%	302	100%	148	100%	128	100%
One Panel	527	86%	371	85%	302	100%	148	100%	128	100%
Two Panels	83	14%	65	15%	0	0%	0	0%	0	0%
Three or more panels	0	0%	0	0%	0	0%	0	0%	0	0%
Excused After VD	474	78%	304	70%	226	75%	110	74%	90	70%
Served On A Jury	136	22%	132	30%	76	25%	38	26%	38	30%
SERVED ON JURY	136	100%	132	100%	76	100%	38	100%	38	100%
One Day	96	70%	120	91%	36	48%	13	34%	25	66%
Two Days	26	19%	12	9%	13	17%	25	66%	13	34%
Three	0	0%	0	0%	13	17%	0	0%	0	0%
Four Days	14	11%	0	0%	14	18%	0	0%	0	0%
More than Four Days	0	0%	0	0%	0	0%	0	0%	0	0%
Questionnaires Sent	6,000	100%	6,004	100%	6,000	100%	6,000	100%	6,002	100%
Asked To Report	765	13%	504	8%	380	6%	180	3%	166	2%
Served On A Jury	136	2%	132	2%	76	1%	38	1%	38	1%

Jury Trial Data

**Trial Data
2014**

Jury Trial Statistics Boone County

During 2014, there was a 69 percent decrease in the number of actual jury trials for Boone County. Of the 25 jury trials held, 3 panels were dismissed prior to the conclusion of the trial which resulted in 22 actual trials. There were verdicts returned in each of the 13 criminal and 9 civil jury trials. Of the criminal verdicts not returned, 1 was due to a mistrial and 2 the defendant pled guilty before voir dire. 3 West continues to be utilized more due to the technology features of that courtroom. Ceremonial courtroom showed a slight increase in use due to a technology upgrade which occurred at the end of 2013.

	2010	2011	2012	2013	2014
Number of Panels Reporting	49	24	25	36	25

Panels Dismissed Before Verdict Rendered	7	5	7	5	3
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Number Of Actual Trials	42	19	18	31	22
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Divisions in Which Trials Were Scheduled

I	16	2	5	3	6
II	8	6	4	13	7
III	8	7	7	8	5
IV	10	9	8	10	7
XI	2	0	0	0	0
Visiting Judge	5	0	1	2	0

Courtrooms Jury Trials Were Held

Ceremonial	24	4	5	6	8
1 West	1	0	2	0	1
2 West	0	0	0	0	0
3 West	20	20	18	30	16

CIVIL VERDICTS

Plaintiff (CV1)	11	3	4	6	6
Defendant (CV2)	6	3	5	7	3

CRIMINAL VERDICTS

Guilty (CR1)	23	13	6	14	11
Not Guilty (CR2)	2	0	3	4	2

GENDER OF JURORS REPORTING

Male	1069	485	511	786	536
Female	1146	577	611	983	609

Jury Trial Statistics Callaway County

Callaway showed no change in the actual jury trials held for 2014. 13th Circuit Judges accounted for all 3 of the jury trials held in Callaway County. All jury trials reached a verdict during 2014.

	2010	2011	2012	2013	2014
Number of Panels Reporting	15	11	7	3	3

Panels Dismissed Before Verdict Rendered	4	1	3	0	0
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# Of Actual Trials	11	10	4	3	3
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Divisions in Which Trials Were Scheduled

I	4	1	1	0	1
II	5	2	4	1	0
III	3	4	1	1	2
IV	3	4	1	1	0
V	0	0	0	0	0
VI	0	0	0	0	0
VII	0	0	0	0	0
VIII	0	0	0	0	0
IX	0	0	0	0	0
X	0	0	0	0	0
XI	0	0	0	0	0
Visiting Judge	0	0	0	0	0

CIVIL VERDICTS

Plaintiff (CV1)	4	0	1	0	0
Defendant (CV2)	0	0	1	0	1

CRIMINAL VERDICTS

Guilty (CR1)	7	9	0	3	1
Not Guilty (CR2)	0	1	2	0	1

GENDER OF JURORS REPORTING

Male	299	206	135	66	48
Female	323	230	167	82	80

Jury Service

Exit Questionnaire Responses 2014

Exit Questionnaires

When individuals are called for jury service, it is important that they receive courteous, responsive and respectful treatment. Exit questionnaires were developed as a way to improve jury service throughout the 13th Judicial Circuit.

In 2010, a new procedure was developed through the Office of State Courts Administrator in which data, collected from completed exit questionnaires, ranks responses into the excellent/good category. Once in this category, a percentage is gathered from the number of responses received.

The following pages report the responses collected in 2014. Data was collected for previous years as a comparison to note improvements that have been made.

In 2009, a new jury procedure was implemented in Boone County to improve the use of a potential juror's time. Jurors are asked to report no later than 8:00 a.m. After jurors report, they are directed to the jury assembly room. While they wait for the selection process to begin, the jurors are provided coffee, snacks and reading materials. A court marshal addresses the panel about the jury process and what to expect during the day. Jurors are then provided a seat number and taken to their prospective courtrooms to start the jury selection.

When reporting for jury service, many individuals question the reasoning for reporting by 8:00 am and not having to go to the courtroom until 9:00 am. It is during this time staff is creating seating charts and other documents the court needs to conduct the proceeding. In 2014, a slideshow presentation was developed of trivia questions related to not only to interesting facts regarding jury service but also to the history of Boone County. This slide show provides an alternative pastime while waiting for court to begin.

Another area of interest is the personal safety of individuals reporting for jury service. We strive to insure the safety for all parties that visit the courthouse and especially individuals reporting for a jury selection. Of the exit questionnaires received, individuals have indicated on their exit questionnaires their personal safety averages 96% in the excellent to good category.

Parking 89% in the excellent to good category in Boone, while Callaway showed a slight decrease from the previous year as it relates to parking when report for jury service.

Overall, most jurors describe the impression of their service favorable over 90% of the time.

Jury Exit Questionnaires Boone County	2006	2007	2008	2009	2010	2011	2012	2013	2014
	%	%	%	%	%	%	%	%	%
GENDER									
Men	34%	42%	40%	37%	39%	42%	33%	33%	40%
Women	66%	58%	60%	60%	61%	58%	67%	66%	59%
AGE GROUP									
21-24	3%	3%	3%	4%	4%	4%	2%	2%	2%
25-34	15%	10%	23%	17%	16%	16%	14%	16%	18%
35-44	20%	17%	17%	16%	19%	13%	17%	14%	16%
45-54	25%	27%	26%	24%	21%	25%	19%	20%	17%
55-64	22%	24%	25%	23%	22%	24%	28%	24%	27%
65 and Over	15%	18%	17%	16%	18%	18%	20%	22%	20%
PRIOR SERVICE									
Yes	45%	46%	45%	46%	44%	45%	37%	40%	45%
No	55%	54%	55%	54%	56%	56%	63%	54%	54%
Federal	11%	1%	1%	1%	10%	9%	9%	6%	6%
State	82%	8%	9%	9%	78%	76%	78%	90%	84%
Grand Jury	4%	83%	82%	76%	5%	8%	5%	4%	3%
NUMBER OF DAYS REPORTING									
1- 5 Days	99%	99%	95%	90%	97%	99%	96%	98%	98%
6 - 10 Days	1%	1%	5%	10%	1%	1%	4%	2%	1%
More Than 10 Days	0%	0%	0%	0%	0%	0%	0%	0%	0%
TYPE OF CASE									
Criminal	54%	60%	65%	40%	58%	60%	56%	63%	58%
Civil	46%	40%	35%	60%	37%	33%	36%	36%	34%
LOSS OF INCOME									
Yes	19%	19%	19%	14%	19%	18%	63%	16%	16%
No	81%	81%	81%	86%	80%	79%	35%	83%	81%
SCHEDULING OF TIME									
Excellent/Good	77%	77%	76%	79%	74%	74%	77%	74%	74%
CALL-IN SYSTEM									
Excellent/Good	95%	93%	93%	96%	96%	96%	98%	95%	94%
PARKING									
Excellent/Good	82%	87%	87%	82%	84%	89%	92%	89%	89%
HANDOUTS/BOOKLETS									
Excellent/Good	92%	92%	92%	88%	95%	95%	96%	92%	93%
INITIAL ORIENTATION									
Excellent/Good	97%	97%	98%	99%	98%	98%	97%	98%	93%
ORIENTATION VIDEO									
Excellent/Good	88%	88%	88%	90%	89%	86%	89%	90%	88%
TREATMENT BY STAFF									
Excellent/Good	97%	97%	98%	98%	98%	99%	99%	97%	98%
TREATMENT BY BAILIFFS									
Excellent/Good	99%	99%	99%	99%	99%	99%	99%	98%	99%
ASSEMBLY ROOM									
Excellent/Good	67%	70%	70%	81%	91%	92%	92%	87%	93%
COURTROOM									
Excellent/Good	82%	82%	81%	84%	86%	87%	88%	84%	88%
DELIBERATION ROOM									
Excellent/Good	82%	82%	85%	86%	89%	85%	89%	86%	92%
RESTROOMS									
Excellent/Good	79%	80%	71%	86%	96%	94%	97%	91%	96%
PERSONAL SAFETY									
Excellent/Good	96%	97%	96%	97%	97%	96%	98%	95%	98%
IMPRESSION OF SERVICE									
Favorable	93%	93%	94%	96%	88%	86%	87%	92%	89%
Unfavorable	7%	7%	6%	4%	7%	5%	6%	8%	7%
Not Indicated	0%	0%	0%	0%	5%	9%	7%	0%	4%

Jury Exit Questionnaires Callaway County	2006	2007	2008	2009	2010	2011	2012	2013	2014
	%	%	%	%	%	%	%	%	%
GENDER									
Men	43%	41%	36%	43%	41%	37%	33%	14%	39%
Women	57%	59%	64%	57%	59%	63%	67%	76%	61%
AGE GROUP									
21-24	3%	2%	2%	1%	2%	3%	5%	5%	1%
25-34	13%	13%	10%	13%	11%	17%	6%	7%	21%
35-44	18%	46%	17%	21%	19%	16%	19%	18%	8%
45-54	29%	27%	26%	24%	24%	23%	14%	14%	1%
55-64	24%	27%	24%	25%	29%	21%	34%	39%	33%
65 and Over	14%	15%	22%	16%	15%	20%	22%	17%	28%
PRIOR SERVICE									
Yes	43%	47%	49%	49%	49%	46%	48%	41%	43%
No	57%	53%	51%	51%	51%	54%	52%	59%	57%
Federal	3%	1%	2%	1%	15%	5%	10%	3%	0%
State	3%	1%	2%	1%	83%	86%	72%	97%	78%
Grand Jury	36%	42%	34%	40%	2%	0%	1%	0%	17%
NUMBER OF DAYS REPORTING									
1- 5 Days	100%	100%	100%	95%	100%	99%	100%	100%	99%
6 - 10 Days	0%	0%	0%	5%	0%	0%	0%	0%	1%
More Than 10 Days	0%	0%	0%	0%	0%	0%	0%	0%	0%
TYPE OF CASE									
Criminal	78%	78%	97%	75%	49%	53%	37%	100%	66%
Civil	22%	22%	3%	25%	49%	38%	36%	0%	32%
LOSS OF INCOME									
Yes	84%	16%	21%	17%	18%	17%	13%	19%	18%
No	16%	84%	79%	83%	82%	78%	82%	81%	81%
SCHEDULING OF TIME									
Excellent/Good	77%	76%	70%	79%	73%	78%	84%	78%	80%
CALL-IN SYSTEM									
Excellent/Good	95%	93%	93%	94%	91%	95%	92%	97%	91%
PARKING									
Excellent/Good	68%	60%	47%	47%	67%	69%	65%	81%	74%
HANDOUTS/BOOKLETS									
Excellent/Good	95%	91%	95%	94%	94%	91%	92%	97%	91%
INITIAL ORIENTATION									
Excellent/Good	99%	97%	96%	99%	98%	98%	93%	95%	96%
ORIENTATION VIDEO									
Excellent/Good	93%	81%	84%	91%	88%	89%	90%	91%	55%
TREATMENT BY STAFF									
Excellent/Good	100%	98%	97%	99%	98%	97%	98%	97%	84%
TREATMENT BY BAILIFFS									
Excellent/Good	100%	99%	96%	99%	99%	98%	100%	95%	97%
ASSEMBLY ROOM									
Excellent/Good	80%	79%	80%	79%	75%	73%	77%	76%	88%
COURTROOM									
Excellent/Good	89%	88%	87%	87%	93%	84%	91%	88%	76%
DELIBERATION ROOM									
Excellent/Good	90%	90%	88%	83%	91%	86%	86%	84%	91%
RESTROOMS									
Excellent/Good	96%	88%	87%	82%	88%	87%	89%	84%	91%
PERSONAL SAFETY									
Excellent/Good	98%	95%	94%	95%	95%	96%	94%	92%	93%
IMPRESSION OF SERVICE									
Favorable	95%	93%	96%	94%	86%	83%	83%	90%	95%
Unfavorable	5%	7%	4%	6%	6%	10%	8%	10%	3%
Not Indicated	0%	0%	0%	0%	8%	7%	9%	0%	2%